

# Disability Access Guide to all QR Citytrain Stations

## How to use this guide

- 1 Look for the Citytrain line you will be travelling on such as, Shorncliffe or Cleveland line.
- 2 Go to the stations listed in the left hand column and locate the station you want to depart from and which station you want to travel to.
- 3 Identify what station facilities are available at a particular station by scanning across the row and down a station facilities column.

facility is available at this station

facility is not available at this station

**Assist** assistance from a carer, friend, relative or support worker may be required

**n/a** indicates that this is 'not applicable'

## Station Facilities

If the facility is available then:

**Independent Access** refers to the ability to enter a station platform, and go between platforms independently without using stairs.

**To City and From City - Lift** indicates that lift access is provided to platforms where inbound and outbound trains usually stop.

**To City and From City - Ramp or Path** indicates an accessible ramp or path is available as an alternative to stairs. In the event of a steep ramp or level crossing "Assist" will be listed.

**Access between platforms** indicates that ramp, path or lift access is available between platforms as an alternative to steps.

**High Platform** refers to either a section of the platform or the whole platform being level with the train carriage doors.

**Tactile edges** refers to hazard tactiles which have been installed along the platform edge to assist people with a vision impairment.

**Help phone** indicates that an emergency and disability assistance phone is provided at the station.

**Electronic Timetable** information is provided in an audible and visual format through Timetable Consoles or a visual format through electronic displays or TV screens.

**Hearing Loop** is available for people who use a T switch either on the platform, at the ticket counter or both.

**Low Ticket Counter** is specifically designed with a recessed and lowered counter to make it more accessible to people who use a wheelchair.

**Accessible Toilet and Parking** means these facilities are provided at the station.

For further information call **07 3235 1839**



# Ferny Grove Line



● facility available    
 □ facility not available    
 **Assist** assistance may be required    
 **n/a** not applicable

Station	Independent access	To city lift access	To city ramp/path access	From city lift access	From city ramp/path access	Access between platforms	High platform	Help phone	Tactile edges	Electronic timetable	Hearing loop	Low ticket counter	Accessible toilet	Accessible parking
<b>Central</b>	●	●		●		●	5 & 6		●	●			●	
<b>Fortitude Valley</b>	●	●		●		●	●		●	●	●	●	●	
<b>Bowen Hills</b>	●	●		●		●	3 & 4	●	●	●			●	
<b>Windsor</b>	Assist		Assist		Assist	n/a		●	●					
<b>Wilston</b>								●	●					
<b>Newmarket</b>								●	●					
<b>Alderley</b>			●		●			●						
<b>Enoggera</b>	Assist		Assist		Assist	n/a		●						●
<b>Gaythorne</b>			●		●			●						●
<b>Mitchelton</b>	●	●		●		n/a		●	●		●	●	●	●
<b>Oxford Park</b>	●	●		●		n/a		●	●		●	●	●	●
<b>Grovely</b>	●	●	●	●	●	●	●	●	●		●	●	●	●
<b>Keperra</b>	Assist		Assist		Assist	n/a		●	●					
<b>Ferny Grove</b>	Assist		Assist		Assist	n/a		●	●				●	●